

September 8, 2009

Press Release
City of Petaluma Utility Online Bill Pay

Coming soon in September, City of Petaluma water/wastewater customers will have the ability to enroll, view and pay their bills online by visiting:

<https://www.onlinebiller.com/petaluma/>

Customers can set up an on-line account, and use this new service to:

- Make a secure and private payment as often as they like by debit card, credit card or bank account
- Go Green by signing up for paperless billing
- Save time by scheduling a payment for a future date
- Enjoy the convenience of enrolling in auto-pay which will automatically deduct the full amount from their bill from either a debt card, credit card or bank account prior to the bill due date

“We’re excited to roll out this new service”, says Tamera Haas, Acting Finance Director, “which eliminates the need for customers to mail or travel to City Hall to make their payments. With a few clicks of the mouse, customers can make paying their bills easier, save time and money, and reduce their impact on the environment”.

This is a secure site, protected by industry-standard secure web technologies, and all customers with computer access are encouraged to take advantage of this new service. Questions can be directed to: Tamera Haas, Acting Finance Director, at 707-778-4352.